



Willow Tree Farm Bed & Breakfast Terms & Conditions

Thank you for booking your holiday at Willow Tree Farm, we hope you enjoy your stay with us.

- To secure your stay our booking form must be completed and a deposit of 25% is required as per invoice.
- If a cancellation is made within four weeks of the arrival date we reserve the right to charge the full amount for the booking.
- We recommend that you have your own travel insurance as we do not provide this.
- In the unlikely event that we have to cancel the reservation, due to unforeseen circumstances, we will make a full refund of all monies paid. No further financial claims will be considered.
- Rooms will be available from 3pm on the day of arrival. Other arrangements may be possible on discussion. Please vacate your room by 10am on the day of departure - unless alternative arrangements have been agreed with us.
- No persons in excess of the number agreed at the time of booking are to occupy the room. Breach of this rule will terminate the contract without recompense to the client.
- Please respect other guests and keep the noise to a minimum. We reserve the right to terminate the visit of any person whose conduct is detrimental to the comfort of others.
- Neither Willow Tree Farm, nor any of its representatives or staff shall be held liable for any accident, injury, damage or loss whatsoever, howsoever caused to any person, animal or property at any time.
- If you have any concerns or complaints please let us know as soon as possible so we can help to rectify the matter.
- Willow Tree Farm has a no smoking policy within the B&B. Smoking is allowed outside in designated areas only.
- No pets are allowed in the B&B – other arrangements may be possible on discussion.
- Farms can be dangerous places and children should be closely supervised. The farm rules, in our guest information folder, must be adhered to at all times.